



Hapag-Lloyd e-Business Solution – e-mail solution

GetInfo at a Glance

Simply send:

From...	
To...	getinfo@hlag.com ;
Cc...	
Subject:	T:HLXU1234567

Getinfo@hlag.com:

- Instant container tracing.
- Real-time container status sent directly to your email right when you want it.
- Receive response in just moments.
- Available to you anytime, 24/7.
- Trace up to 3 container numbers per email.

From: Fis Production [<mailto:MEMOAPI@HLCL.COM>]
 To: <sender's email address>
 Subject: RE:FSCU 7989351

Dear Customer, thank you for your tracing request by mail.

Booking Number: XXXXXXXX

Container Information for Container: HLXU 1234567
 Type: 22GP
 Description: GENERAL PURPOSE CONT.
 Dimension: 20' X 8' X 8'6"

Last movement:
 The container arrived in NEW YORK, NY at 2008-03-11 .

Actual Movements:

STATUS	PLACE OF ACTIVITY	DATE	TIME	TRANSPORT	VOYAGE
Gate out empty	KANSAS CITY, KS	2008-03-03	15:56	Truck	
Arrival in	KANSAS CITY, MO	2008-03-04	14:58	Truck	
Departure from	KANSAS CITY, MO	2008-03-05	20:35	Rail	
Arrival in	PORT ELIZABETH, NJ	2008-03-08	13:29	Rail	
Departure from	PORT ELIZABETH, NJ	2008-03-11	07:35	Truck	
Arrival in	NEW YORK, NY	2008-03-11	08:00	Truck	

Planned Movements:

STATUS	PLACE OF ACTIVITY	DATE	TIME	TRANSPORT	VOYAGE
Loading	NEW YORK, NY	2008-03-20		KITANO	17E12
Discharge	LE HAVRE	2008-04-04	15:00	KITANO	17E12

Three Easy Steps:

- Simply send an email to getinfo@hlag.com.
- In the subject line, enter the letter "T" for Trace, followed by a colon and the container number:
 - Enter up to 3 container numbers each separated by a (;) semicolon
 - Include no spaces.
- You will receive a reply with your container status within minutes.

Your Benefits:

- Real-time access to your transport data whenever you need it.
- Global visibility from origin to destination.
- Instant response increases efficiency by reducing telephone calls and emails.

Interested?

Try it today or contact your local Hapag-Lloyd Sales or Customer Service Representative for more details.